



Justus Companies – Coronavirus (COVID-19)  
Update March 30, 2020

The Justus Companies currently owns and manages three licensed assisted living communities, two large independent senior living communities and two multi-family communities in/around the surrounding Indianapolis metropolitan area, plus a multi-family community in Liberty, Missouri. Justus understands that they have the utmost responsibility to guard the health, safety and protection of our residents, their family members and our staff under all circumstances, especially during this tragic pandemic outbreak of the Coronavirus (COVID-19).

Since people older than 60 years of age and those with underlying health conditions are the most vulnerable to this new disease, and the most likely to suffer severe outcomes, Justus is closely monitoring and following the guidelines of the Indiana State Department of Health (ISDH), the Centers of Disease Control and Prevention (CDC) and the local health departments to implement precautionary measures against COVID-19 in all Justus Senior Living communities. In efforts to be proactive, Justus formed an internal corporate Emergency Command Team immediately upon the announcement via the World Health Organization that the United States was officially under the veil of a world pandemic due to COVID-19. Since, the company has implemented many protective measures under the guidance of the ISDH, CDC and local health departments.

- Detailed emergency response plans for COVID-19 are in place at each of our senior living communities.
- All visitation is restricted with exceptions in only a few situations such as end of life care.
- The point of entry is limited to the main entrance.
- Staff are screened at the start of their shifts and all essential visitors are also screened for symptoms, risk factors and temperature.
- Those who meet the screening protocols are asked to clean their hands using alcohol-based sanitizer and to wear a face mask.
- Justus staff is trained in infection control practices and follows those protocols every day, however refresher training was conducted in infection control, handwashing, PPE, sanitation and more.
- Dining rooms are closed, and staff is providing room delivery service free of charge to residents.
- Public events and small and large resident activities have been postponed or canceled.
- Telehealth is being implemented to allow medical appointments without risking exposure to the residents.

Justus provides regular communication with residents, their families, our staff members, our healthcare partners, visitors, and vendors regarding our visitor restrictions, policies and

procedures, educational tips and precautionary measures in place regarding COVID-19. In addition, Justus has a dedicated COVID-19 website for easy access to Justus's approach to this crisis (<https://www.justus.net/covid-19/>).

To combat social isolation, the senior living teams are striving to keep residents engaged, encouraged and connected.

- The teams are connecting residents and their loved ones through technology.
- They are delivering individual activities and treat bags to the door.
- Staff are assisting Assisted Living and Memory Care residents with shopping.
- For Independent Living residents without nearby family or support, Justus is sponsoring grocery shopping services through a provider partner.
- The Regional Music Therapist streams a weekly music concert to Facebook for residents at all communities and the general public to enjoy.
- Woodland Terrace of New Palestine's Executive Chef streams his Spice it Up, weekly cooking with the chef activity on Facebook.

To see more of what the Justus communities are doing to add cheer for the residents, check out our community Facebook pages.

To help us prevent the spread of communicable disease, including COVID-19, please DO NOT VISIT our communities if any of the following apply:

- You have traveled within the last 14 days outside of the United States or to areas affected by COVID-19.
- You have signs or symptoms of respiratory infection, such as fever, cough, shortness of breath, sore throat, or a temperature above 100.4 degrees.
- You have been on a cruise ship in the past 14 days.
- You have had contact with someone with a confirmed diagnosis or under investigation for COVID-19 for COVID-19.
- You reside or work in a complex where community-based spread of COVID-19 is occurring.

For more information on COVID-19, see the following sources:

[CDC website](#)

[ISDH website](#)

In addition, Justus Construction and Justus's multi-family communities, as essential businesses, are continuing operations while observing social distancing, consistently practicing proper hand and respiratory hygiene and implementing sanitization protocols recommend by the CDC, postponing unnecessary meetings and travel, regularly monitoring associate's health status and risk factors and utilizing technology for web-conferencing, online leasing, virtual tours and more.

Justus appreciates your cooperation as we all work together to keep our residents and staff safe. If you should have any questions, please contact your Justus community to speak with the [Executive Director/Manager](#) or share your question [here](#).

### **About the Justus Family of Companies**

In Indiana there are three Senior Living communities and two multi-family apartment communities built, owned and managed by a local company with a lifelong commitment to serving others. Recently, a new multi-family community, Copper Ridge, located in Liberty, Missouri, was acquired by Justus. As real estate brokers, homebuilders and senior housing experts, the Justus Family of Companies has been a part of the history of central Indiana for over a century. The Justus Family of Companies prides itself on outstanding service with a personal touch, hands-on leadership, attention to detail and overall resident satisfaction. Since 1910 the Justus Family of Companies has built, owned and managed over 32,000 homes and apartments. Implementing new technology, award-winning programming, high quality restaurant-style dining and hospitality, within all the company's assets is part of the ongoing strategic plan for the company's continued success. To learn more about Justus, please visit [Justus.net](http://Justus.net).